

Software-Warranty Contract

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TRACE32 SW-Warranty:

All Lauterbach TRACE32 tools have one year of SW-Warranty after purchase.

An automatic email reminder will remind you about 3 months before expiration of SW-Warranty to decide if you like to continue SW-Warranty. If you decide not to continue with SW-Warranty you should download the latest TRACE32 SW-Update of the official SW-Release from internet: <http://www.lauterbach.com/updates.html> or contact your local distributor to send you the latest official SW-Release on CD. <http://www.lauterbach.com/replist.html>. Of course your latest licensed TRACE32-SW will run indefinitely. But our license key system will prevent a newer TRACE32-SW installed from being used.

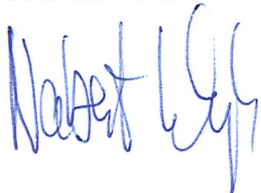
You need to purchase the SW-Warranty before the valid SW-Warranty period is expired. If you want to continue SW-Warranty after expiration you will be charged by a discontinuity fee (price on demand). You have the possibility to adjust different expiring dates of licenses to one common date. Please ask for an appropriate offer. <http://www.lauterbach.com/license.html>

Till now Remote-Support by phone, email and fax is for free for all Lauterbach TRACE32 tools independent of valid SW-Warranty. Training is offered on request or as announced on internet: <http://www.lauterbach.com/tlist.html>

Subject of TRACE32 SW-Warranty:

The SW-Warranty is fixed on the serial number of your TRACE32 tool. Under valid SW-Warranty you can download the latest official TRACE32 SW version. Before installing new SW you should make a backup of your current SW version in case you need to roll back to the former SW version due to whatever reasons. You can also order an official SW-Release on a DVD from your distributor. Within SW-Warranty period you can use all enhancements of our SW for your specific License for free by official SW-Releases. If you found SW-Bugs in our current SW during you SW-Warranty validity period we will investigate on the problem as soon as possible under consideration of the priority and deliver an explanation, work-around or solution as fast as possible.

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